

# SHIRISH CONTRACTOR

10, Shivam-2 Bungalows, Gala Gymkhana Road, South Bopal, Ahmedabad – 380058  
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## SUMMARY

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- **30 years (including 19+ years with various hospitals)** of Professional IT experience in design & implementation of IT Infrastructure.
- Technically sound and business-savvy techno-management professional with a proving career that reflects with strong “hands-on” Information systems and project management capabilities. Focused on achieving bottom-line results while devising and implementing advanced technology and effective business solutions to meet desired business needs. Proven record of delivering many large-scale, critical projects on time and under budget.
- Functional domain experience involves Hospitals, Educational Institutes, Corporate Offices, Manufacturing Units.
- Enterprise Applications & Service Implementation (HIS, LIS, RIS, PACS, EMR) / Business Solutions Architecture & integration / IT infrastructure / Team Leadership / Budgeting / Risk Management / Strategic Planning / Need Analysis / Auditing / Accreditations / Telemedicine.
- MIS reports.
- Expertise in Backup Management.
- Notable success directing a broad range of corporate IT initiatives while planning, analyzing and implementing solutions in support.
- Hands-on experience leading all stage of system development, including requirement definition, testing and support. Outstanding project and program leader; able to co-ordinate and direct all phases of project-based efforts.
- Maintains professional and technical knowledge by attending educational workshops; reviewing professional publications; establishing personal networks; benchmarking state-of-the-art practices; participating in professional societies.
- Received various awards during tenure at KD Hospital.

## AREAS OF EXPERTISE

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- Network and Systems Security
- Data Integrity/ Disaster Recovery
- Technical Specifications Development
- Video Conferencing
- Hardware Troubleshooting
- AIDC (Automatic Identification & Data Capturing – Barcoding)
- Communication abilities

## QUALIFICATION

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Bachelor of Engineering in Instrumentation - 1992, Pune University, Maharashtra

Cybersecurity certification course – Defense Institute of Advanced Technology, May 2021

## TECHNICAL PROFICIENCIES

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Platforms : Windows 9x/NT/2000/XP/Vista/Windows 7/Windows 8.1/Windows Server  
2003/2008/ 2012/2016, Linux (Server & Desktop Editions)

Networking : L2/L3 switching, LAN/WAN Administration, VPN, VLAN, TCP/IP

Firewall : Fortinet/Sonicwall/Sophos

Applications : HIMS/EMR/RIS-PACS/LIMS/HRMS/CRM

Languages : C++, Visual Basic, Forms 4.0, Cobol, Foxbase

DBMS : Oracle, MS SQL, MS Access

Virtualization : VM Ware, Hyper-V

Others : QMS, CCTV, Bio-Metric Setup & Configurations

## PROFESSIONAL EXPERIENCE

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**KD HOSPITAL**

**March 2018- October 2022**

**Assistant General Manager -IT**

**Leading Multispeciality Hospital of Gujarat**

### **Responsibilities:**

- Providing consulting services to various categories like Hospitals, Institutions, Manufacturing units.
- To manage the day to day operations of IT systems, ensuring that planning, end-user impact, change management, training, quality management are properly addressed and monitored to ensure that deadlines, budgets and service levels are met and results delivered.
- To organise and implement servicing and support of all Foundation IT systems to agreed service level standards. In particular:
  - to ensure training is provided on any new information management tools that may be introduced.
  - to provide remedial support where necessary To work in partnership with the Head of Communications to ensure that he has the tools; required to manage the Foundation's digital communication channels.

**COMPUTER SOURCE**

**June 2015- till Date**

**Consultant**

### **Responsibilities:**

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- To organise and implement servicing and support of all Foundation IT systems to agreed service level standards. In particular:
  - to ensure training is provided on any new information management tools that may be introduced.
  - to provide remedial support where necessary to work in partnership with the Head of Communications to ensure that he has the tools; required to manage the Foundation's digital communication channels.

**The Gujarat Cancer & Research Institute**

**Jan 2000- May-2015**

**Consultant**

**Leading Cancer Hospital of India & Asia**

### **Responsibilities:**

- Identify the need for upgrades, configurations or new systems and report to upper management
- Preserves assets by implementing disaster recovery and back-up procedures and information security and control structures.
- Recommends information technology strategies, policies, and procedures by evaluating organization outcomes; identifying problems; evaluating trends; anticipating requirements.

- Accomplishes financial objectives by forecasting requirements; preparing an annual budget; scheduling expenditures; analyzing variances; initiating corrective action.
- Maintaining quality service by establishing and enforcing organization standards.
- Contributing to team effort by accomplishing related results as needed.

## **CLIENTS SERVED**

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### **Healthcare sector**

- KD Hospital, Vaishnodevi cross road, Ahmedabad
- The Gujarat Cancer & Research Institute, Civil Hospital Campus, Ahmedabad
- GCS Medical College, Naroda, Ahmedabad
- B J Medical College, Civil Hospital Campus, Ahmedabad
- Mangeet Medical Hospital, Ambawadi, Ahmedabad
- CIMS Hospital, Science City, Ahmedabad
- Field Hospitals, Indian Army, Shahibaug & Dhrangadhra

### **Government Organizations**

- Indian Institute of Public Health Gandhinagar, Gandhinagar
- National Institute of Pharmaceutical Education and Research (NIPER), Gandhinagar
- State Institute of Rural Development (SIRD), Ahmedabad
- Engineers regiment, Cantonment, Ahmedabad

And many others...

### **References**

- Dr. Ketan Desai  
(President-WMA, Ex-president MCI & IMA)
- Padma shri Dr. Pankaj Shah – Ex. Director GCRI
- Shri P K Laheri – Ex Chief Secretary, Government of Gujarat
- Dr. Kirti Patel - Director, GCS Hospital
- Dr. Keyur Parikh – Director Marengo CIMS Hospital
- Dr. Milan Chag – Director CIMS Hospital