FAQs

GENERAL QUERIES

What is PHFI Centre for eLearning?

PHFI established PHFI Centre for eLearning in the year 2011 to offer programs through eLearning across key areas of public health practice. The PHFI Centre for eLearning promotes and provides quality education in an engaging, flexible and self-paced blended format through the latest learning technologies.

What is the duration of the eLearning programs?

PHFI Centre for eLearning offers one year ePost Graduate Programs, eCourses ranging from 3-6 months of duration in key areas of public health. To know more about the program details, please visit the program page and download the course brochure

What are the various eLearning programs offered by PHFI Centre for eLearning?

PHFI has developed a strong and diverse portfolio of eLearning during the last seven years. We offer the following programs in eLearning mode:-

ePost Graduate Programs (One year)

- Public Health Nutrition
- Health Promotion
- Epidemiology
- Management of Reproductive and Child Health Programs
- Public Health and Hospital Management For Nursing And Allied Health Professionals
- Public Health Services Management
- Health Economics, Health Care Financing and Policy
- Executive Post Graduate Diploma in Public Health Nutrition - Afghanistan

eCourses (6 months)
- Research Methodology
- STI & HIV/AIDS
- Monitoring and Evaluation of Health Programs
- GIS Application in Public Health
- Public Health Surveillance
- Public Health Development for ICDS officials

eCourses (3-4 months)

- Health, Safety and Environment Management
- Tobacco Control
- Certificate Course in Clinical Research Methods for DNB Students
- Research Ethics
- Effective Grant Writing
- Good Public Health and Clinical Laboratory Practice
- Advanced Program in Hospital Management
- Health System Strengthening

How can I get the refund of fees in case I choose to discontinue the course?

Students can request a cancellation of any service and a refund of the corresponding fees paid to the Foundation by sending a request in writing (by email, fax or post) that is received by the Foundation within seven working days of the original request for the service.

After the seven working day period as described above, application handling fees, registration fees and examination entry fees, as applicable, are not refundable. Examination fees cannot be transferred from one examination to another. In the event that a decision is taken by the Foundation to withdraw a program, any applicant who has not yet accepted an offer will be given a full refund of all fees within 30 days of their request for a refund.

Admission related queries

When can I apply for the admissions?

At PHFI Centre for eLearning, admissions to all the eLearning programs are open round the year in the following two batches:

1. To register for January/February Batch – Register between July to December

2. To register for July/August Batch – Register between December to July

What is the eligibility criteria for the various programs offered by PHFI Centre for eLearning?

The minimum Eligibility Criteria is Graduate in any discipline from a recognized University/institute. For further details, please click on this link for program specific eligibility criteria- https://cdl.phfi.org/portal/courses

How do I know which program is right for me?

PHFI offers a wide range of eLearning programs through Indian Institutes of Public Health (IIPHs). To know which program will be most beneficial for you, you are advised to go through our eLearning brochure and choosing appropriate program based on your interest and academic qualification. [Link for combined brochure eL]

How can I enroll myself in programs offered by PHFI Centre for eLearning?

The Candidate can visit our website https://cdl.phfi.org and apply online for admission in courses offered.

What is the fees for eL programs?

Sr. No.	Duration of Program	Fee for Indian Nationals and South Asian candidates (in INR per student per course)	Fee for International candidates (in USD per student per course)
1	Long Term Programs- 12 months	36000/-	1200/-

2	Long Term Programs- 6 months	18000/-	600/-
3	Short Term Programs-3-4 months	9000/-	330/-

Which documents are required while submitting online application?

Please click on the link: And go to option- "Compulsory Documents" to view the list of Documents that needs to be uploaded along with your admission form as per the eligibility criteria and the program selected.

12th Marksheet/Certificate

Academic Documents

Relevant Work Experience Certificate

Photo ID Proof (PAN card / Passport / Driving License / Election Card / Aadhaar Card or any other relevant ID proof)

1 Stamp Size photograph

Are there any Scholarships for the programs?

We do not offer any scholarships for eLearning programs.

Can I speak to program officer and get personalised counselling?

Yes, you can connect to our Program Officer-eLearning and or drop us an email at dlacad@phfi.org for any queries. You can also call us at +91-124-4722900.

My undergraduate degree/diploma is pending, would you consider my application for admission?

Yes, however you would be required to submit the declaration in case of missing/pending document at the time of application.

When do I receive the welcome kit and access the study material?

You receive the Study Material/can have access to the study material after the successful payment for the course or before the start of the course.

Course Fee Payment Queries

Under the Bank details for programs offered by IIPH-Gandhinagar – please revise the names of the programs:

- **eProgram in Research Methodology**
- **eProgram in Health, Safety and Environment Management**
- **ePost Graduate Program In Public Health And Hospital Management For Nursing And Allied Health Professionals**
- **eCourse in Effective Grant Writing**
- **eAdvanced Program in Hospital Management**

- **eCourse in Health System Strengthening**

ACADEMIC QUERIES

How are the PHFI eLearning programs delivered?

All eLearning courses at PHFI utilizes a blended online teaching/ learning technique. The basic course structure includes a combination of interactive online computer-based sessions, online virtual lectures, assessments and recommended readings from journal articles and textbooks in a modular format.

What is the background of faculty who mentor us for the program?

PHFI Centre for eLearning has a vibrant cluster of multidisciplinary faculty who have been trained globally. Each faculty brings a plethora of experience and expertise in delivering eLearning programs. For more details, please visit : [link to faculty page]

How can I interact with the faculty?

You can interact with the faculty via live interactive sessions and discussion forums. You can also connect with the course faculty via program officer to solve your course queries.

How often are the virtual classes conducted?

The schedule for virtual classes is different for different courses. Kindly refer to the Virtual Class schedule available on the student login.

What minimum system requirements I need to have to login to the PHFI Learning Management System?

PHFI CEL Portal is compatible with and fully functional, in all modern devices (Laptop, Desktop, Tablets etc.). You can access it from anywhere anytime.

However, we have set a minimum recommended configurations:

- **Internet Bandwidth:** 1 Mbps

- **Processor:** Intel Pentium 4 or equivalent and above

- **RAM:** 512 MB and above (1 GB recommended)

- **Supported browsers:** recent Google Chrome, recent Mozilla Firefox, Safari 6, Internet Explorer 9 (IE 10 required for drag and drop of files from outside the browser into CEL)

- Latest Adobe Flash Player

- **Supported Operating Systems:** Windows XP, Windows Vista, Windows 7 or later, Mac OS, Linux, IOS, and Android etc…

- **Headset with microphone (web camera - optional)**

Can I attend these classes at my workplace/office?

Yes, you can attend these sessions from your workplace subject to availability of necessary IT infrastructure required for accessing the study contents.

Is it mandatory to attend live interactive sessions?

Though it is not mandatory to attend live interactive sessions, we strongly recommend you to attend them to gain the best learning experience.

EVALUATION AND ASSESSMENT RELATED QUERIES

How is the evaluation done for eLearning programs?

PHFI Centre for eLearning mainly utilizes a mix of examinations at the completion of each module, internal assignments and one final examination at the end of the program. Please refer to the Course handbook for program specific evaluation mechanism.

Will I get a certificate upon completion of the course?

Final online certificate will be awarded only to the students who successfully complete the course and clear all the course requirements. Please refer to the course handbook/connect with program officer for details regarding program specific course requirements.